

Hotel – Restaurant – Pizzeria – Confiserie

# Brienzerburli

3855 Brienz –  
Tel. +41 33 951 12 41  
hotel@brienzerburli.ch

Bernese Oberland

Lakeside Restaurant

# Löwen

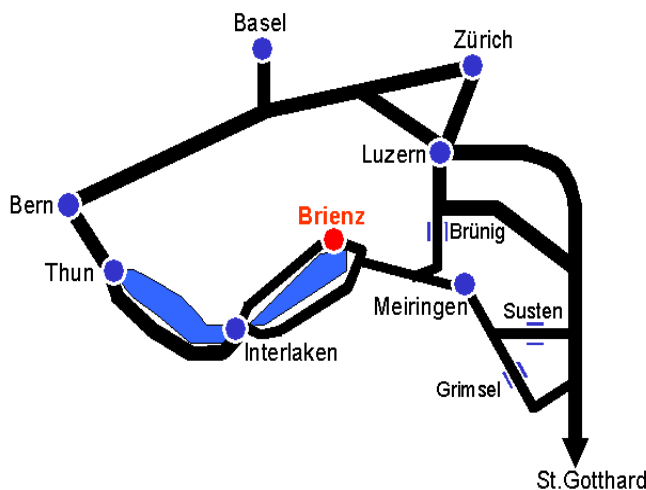
– Switzerland  
Fax +41 33 951 38 41  
www.brienzerburli.ch

## Terms, conditions and other useful information

### How to find us:

**By train:** Brienz is accessible from Bern via Interlaken or from Lucerne via Brünig. Brienz has two train stations: Brienz West (approx. 300m from the hotel) and Brienz Ost (main station, approx. 1km from the hotel). On request, we will be happy to pick-up you at the station Brienz Ost upon your arrival. Please inform us in advance about your arrival time and to reconfirm it, call us by phone when you arrive at Brienz train station.

A top tip is to travel by ship from Interlaken Ost to Brienz.



**By car:** From Bern on the motorway via Thun-Interlaken-Brienz. Drive through the whole village until you reach the old part of the village with its church. If you take the old road from Interlaken via Oberried, you will find our hotel directly after the village entrance near the church.

From Lucerne via Brünig you have to drive to the end of the village where you find our hotel near the church.

### Parking

We provide free parking for our guests on the parking area behind the hotel or on the "Löwenplatz" in the yellow zone just in front of the hotel. We are not liable for parking fines of the municipality caused by false parking.

### Check-in

Your room will be ready in general for check-in from 2 p.m. (3 p.m. in high season)

### Check-out

On your departure day, please leave your room latest at 11 a.m.

### Breakfast Buffet

Breakfast will be served between 8 a.m. (7.30 a.m. in high season) and 10 a.m. During the summer months (approx. July/August), breakfast is served on the lakeside terrace of the restaurant Löwen, depending on the weather conditions.

### Half and Full Board (possible from 3 nights)

Guests with half or full board are served in the restaurant Brienzerburli.

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## Restaurants

**Brienzerburli:** Different rooms (Buurestube, Geissenstübli, Pizzeria and Puddigg). The menu card offers a wide variety of various specialities from the region, home-style cuisine and pizzas made in our wood-oven.

**Löwen:** Situated at the lake with a fabulous terrace and a unique view! The menu card offers a variety of fine fish dishes as well as meat and vegetarian dishes.

Both restaurants are open daily during the summer months. During the other months at least one restaurant is always open (except during annual closing or beginning of saison). Please enquire when you book your room.

## Non smoking

All our restaurants and rooms are non smoking. In case of non-compliance, a cleaning charge of minimum CHF 200.- will be charged.

## Internet WIFI

If you have your private notebook/smartphone, you can log into our wireless network for free internet access.

## Re-Confirmation

You must re-confirm your room reservation by all means so that we can guarantee you a room. You have the following two possibilities:

- Re-confirmation by credit card (credit card number, including expiry date and name of card holder). Your credit card just serves as a guarantee. You can still chose to pay your hotel bill by cash.
- Confirmation by mail or fax. Just sign and date our reservation confirmation (e-mail, letter or fax) and return it immediately by post mail or fax.

## Means of payment

Cash (CHF or Euro) / Reka cheques & Reka CC, EC-Direct / Postcard / VISA / American Express / Eurocard Mastercard / Diners / WIR (50%, groups on request)

## Cancellation policy for individual guests

For cancellation of firmly booked reservations, the following costs arise

until 2 weeks prior to arrival	free of charge
until 7 days prior to arrival	30%
6 until 4 prior to arrival	50%
3 to 0 days prior to arrival	100%

**Exception: Only firm bookings can be accepted during public holidays/festival days.**

The cancellation charges are levied on the first three days of your booking. If the room can still be occupied, we do not charge any cancellation costs.

**We advise you to have a travel insurance that covers cancellation fees.**

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### **Cancellation policy for groups (more than 15 people)**

For cancellation of firmly booked reservations, the following costs arise:

until 8 weeks prior to arrival	free of charge
until 4 weeks prior to arrival	30%
27 to 8 days prior to arrival	50%
7 to 0 days prior to arrival	100%

The percentage is calculated on the whole amount of your reservation (first three days of your booking). If the room can still be occupied, we do not charge any cancellation costs.

Exception: Only firm bookings can be accepted during public holidays/festival days.

Changes in the number of people of up to 15% can be done until one week before arrival free of charge, thereafter 100% will be charged.
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### **No-Show / early departure**

In case of no show or early departure, we take the right to charge to you the confirmed costs up to 100% either by invoice or by credit card.

*Brienz, November 2018*

*Subject to change*

*Peter Huggler, propr.*

*This document has been translated from the German version. In the event of contradictions, the German version is authoritative.*